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Atty. Ref. 3282-C-2-Z

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Chang Lim et al

Serial No. 10/796,051

Group Art Unit 2143

Filed: March 10, 2004

For: INTERNET-ENABLED SERVICE MANAGEMENT  
AND AUTHORIZATION SYSTEM AND METHOD

### SECOND PRELIMINARY AMENDMENT

MAIL STOP NON-FEE AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please enter the following preliminary amendment to the above-identified application before examination on the merits as follows: